

The healthcare industry is a dynamic, fast-paced business whose objectives are clear - improve service quality, enhance patient care and control costs. To achieve this, healthcare organisations and service providers invest tremendous efforts and resources in their business management systems.

Introducing **Priority Healthcare**, a uniquely tailored ERP solution built to meet the specific demands of healthcare businesses. Increased overheads, working across disparate systems, all awhile aiming to improve service quality, safety and access, are this industry's greatest challenges. With its rich and proven track record across both public and private health facilities and organisations, Priority provides a comprehensive solution to address these challenges.

Priority's on-premise and cloud-based ERP solutions are used by over 8,000 organisations around the globe. They enable healthcare providers to improve visibility, minimise complexity and remain agile in this constantly changing market.

To remain competitive, organisations must quickly respond to market and legislative changes, customer demands and meet strict industry regulations and compliance. By implementing an ERP system, your organisation can gain a real-time view of its core business through various reports and analyses. Simply put, when you have all the information at hand, you can integrate company-wide management processes and improve customer service and engagement.

Priority Healthcare supports every facet of your business. From appointment scheduling to updating patient records while in the field, purchasing, invoicing and accounting and all the way to back-end processes, inventory and logistics, your staff has faster, more intuitive access to information when they need it most. **Priority Healthcare** is your link – effectively connecting between the patient and technology.

Key Benefits

- Efficient Simplified operational, financial and human resource management
- **Integrated** Connected, flexible tailored systems for appointment scheduling, invoicing/collection and patient transfer/discharge
- Intuitive User-friendly interface, proficient stock monitoring, including expiration dates and multi-location management
- **Mobile** Mobile access from any device/tablet, ideal for employees on-the-go or in the field





All the tools you need, so that you can focus on patient safety & quality of care



Improved Patient Care

Helps provide remote access to critical databases/reports; ensures availability of information across multiple systems from multiple sources



Reduced Operational Costs

Helps optimise various back-end operations, including human resources and inventory tracking/management – all in a single system



Streamlined Healthcare Processes

Integrates core services, such as patient registration and managing electronic medical records (EMRs)



Reliable Financial Planning

Enables planning/tracking of payment to healthcare providers, ensuring payment is fairly priced; helps maintain profitability and affordable patient care



Maintain Best Practices

Efficiently manages patient benefits, claims and payments, in keeping with the industry's best practices

Features

Integrated financials/cost control	Maintain full accountability with tight control of financial activities to help streamline processes; efficiently execute/monitor patient payments and debt collection
Patient/case management	Patient record management/electronic medical records (EMRs), including medical history, doctor visits, diagnoses, treatment, medical records, lab reports and patient accounting
Patient/clinical treatment tracking	Tracks and manages patient treatment plans, clinical treatments and procedures; includes system alerts and notifications when certain diagnostic conditions are met
Purchase planning & costing	Purchase planning and management of medical and operational equipment, including treatment and procedure costs
Report generation	Productivity reports on department and/or individual level, with advanced reporting functionalities; conduct clinical analyses based on real-time data

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