Cincom® ChannelStream™ in brief

ChannelStream is a document output management solution that is:
- Business-oriented – no scripting required
- Easy-to-use, flexible and scalable
- Able to manipulate pages (duplex, re-ordering, etc.) and enhance documents (bar codes, images, etc.)
- Built to deal with any type of machine
- Multi-platform compatible (Windows, Linux, Unix, Mac OS X, etc.)
- Multi-channel capable (AFP, PostScript, PCL, PDF, e-mail, fax, e-billing, exports for archiving systems, etc.)

ChannelStream optimises your entire workflow, speeds up processes and reduces costs.

Project leaders and business users benefit from:
- Reduced time-to-market for your communications
- Enhanced personalisation of your communications
- Control of your own timeline through an easy-to-use web interface
- Increased quality assurance and reduction of misprints due to the simulation facility and extensive checks for both integrity and completeness
- Lower dependency on IT support
- Reduced number of output management systems

Maximise ROI in Your Document Output Strategy

Manage, rearrange and improve your document stream – without any programming
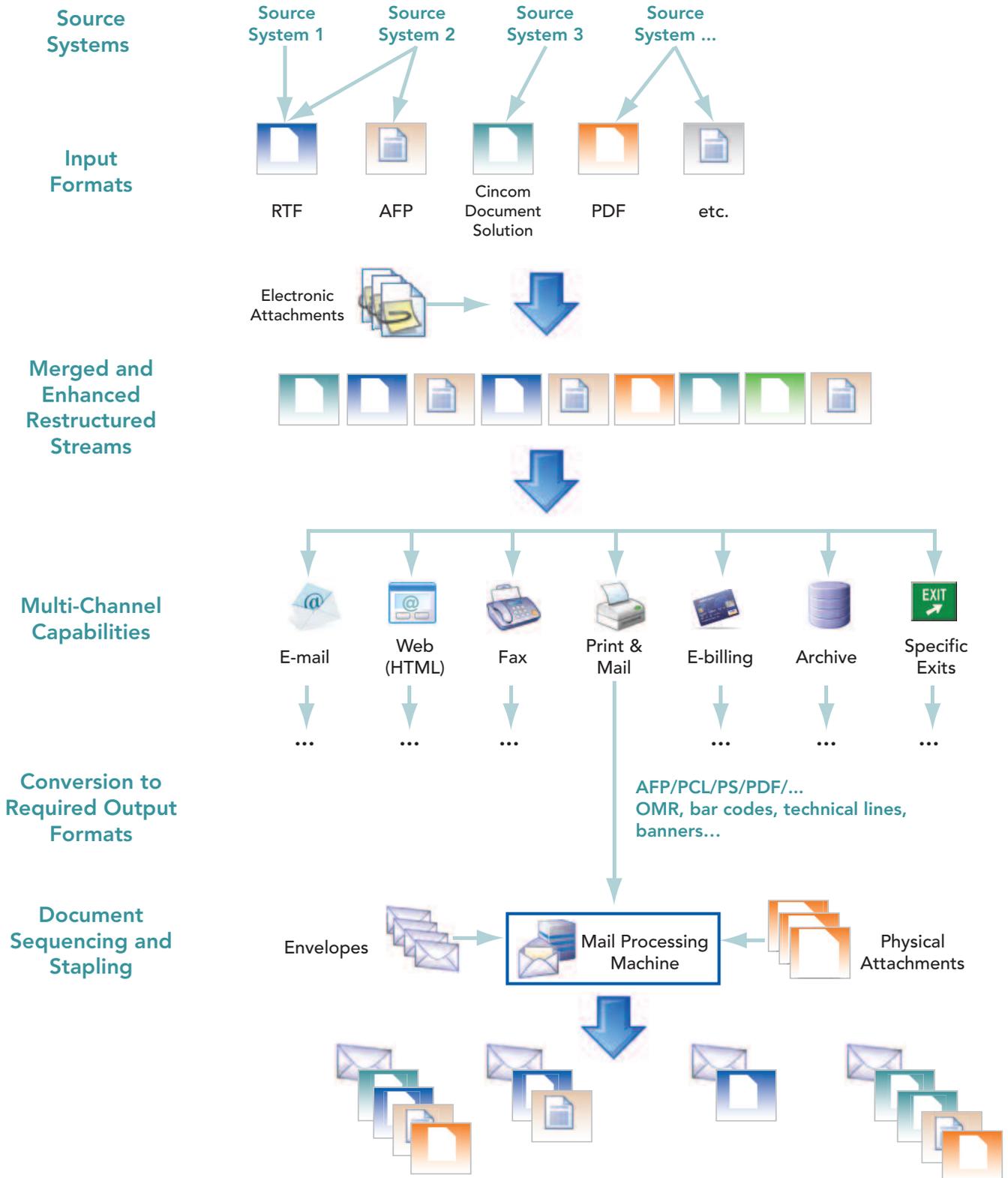

Take Control and Gain Independence

Communications with customers are a critical part of every modern business. Therefore, they must be effective and timely and meet the needs of your customers. However, this is not as simple as it sounds. Most businesses have a wide range of systems delivering content to customers and partners. Rather than modify each existing stream, many businesses are looking for a generic solution to this problem for all their systems.

Document streams need to be enhanced or transformed as required and delivered to the right output channel such as printing, e-mail, etc. By allowing quick modification and immediate control of the processes and modifications, you can visibly optimise your production – with time-to-market as well as postal cost reductions being critical aspects.

It is only with an easy-to-understand and easy-to-modify system that you can truly take control of your document delivery processes. Creating such processes without having to rewrite existing systems is not enough. Today's businesses need real-time modification and testing of their print streams to ensure that they stay on top of their ability to deliver compelling quality content to their customers at all times.

ChannelStream Workflow

Source Systems

Source System 1   Source System 2   Source System 3   Source System ...

Input Formats

RTF   AFP   Cincom Document Solution   PDF   etc.

Electronic Attachments

Merged and Enhanced Restructured Streams

Multi-Channel Capabilities

E-mail   Web (HTML)   Fax   Print & Mail   E-billing   Archive   Specific Exits

...   .

Conversion to Required Output Formats

AFP/PCL/PS/PDF/...
OMR, bar codes, technical lines, banners...

Document Sequencing and Stapling

Envelopes   Mail Processing Machine   Physical Attachments

Reduce Your Time-to-Market

Managing the document output process is one of the most complex steps in customer communications. Companies are looking for a single solution that is able to sort, merge and split document jobs, manage bar codes, insert technical information, attach documents and handle different input and output channels. Companies also don't want to have to rely on scarce programming resources or their provider for any configuration task.

ChannelStream is a comprehensive and unique tool that integrates streams coming from different document management systems. It provides critical features to fulfil – and even exceed – your expectations, particularly in ever-changing markets with increasing legal regulations.

ChannelStream is based on leading-edge technology and backed by 30 years of document management experience.

Usability. The easy-to-use, business-oriented interface allows you to define your environment (e.g., architecture, capabilities of printers and mail processing machines, etc.), outline the required steps (e.g., which documents need to be added, how they need to be managed, etc.) and set the business rules that should be applied.

Flexibility. Define as many document profiles as you need to suit your business requirements. You can change, test and validate your modifications quickly and safely. A simulation process enables you to verify how your stream will look. All processes are document-driven and use your own data to drive the output.

Scalability. Install and use as many copies of ChannelStream as required to match your IT and business management expectations. Take your choice: Manage interactive documents individually, set up batches that follow a particular path or assign a specific priority to a particular business action, such as an urgent promotional activity.

Control. You can check at any time which flows are being treated, their progress, through which channel they've entered and which media will be used to produce them. Using the dashboard integrated within the product, you can furthermore see the current workload of your production facilities – down to the level of the individual document – and corroborate this information with an integrity and completeness check that ensures that all documents have been correctly printed, enveloped and then passed to the mail processing machine.

One Unified Output Management Facility

ChannelStream can handle streams produced by any document management system. Our drivers integrate these streams and give you additional capabilities to flexibly manage document jobs, attach specific documents (electronically or at level of the mailing machine) and add any useful markup required for your internal processes, such as bar codes.

Moreover, valuable multi-channel capabilities are available for all your current document streams – without any new investment. Do you keep track of the channel that each of your customers prefers? A simple deposit of files is sufficient for ChannelStream, and then you can send out your information by e-mail, mail or fax, depending on your customer's choice.

"Cincom's deep knowledge of both our environment and our market was impressive and has allowed them to deliver a product exactly meeting our requirements. Compared with our previous setup, ChannelStream has delivered us a stable and easy-to-use output management system, allowing us to respond rapidly to the changing business conditions."
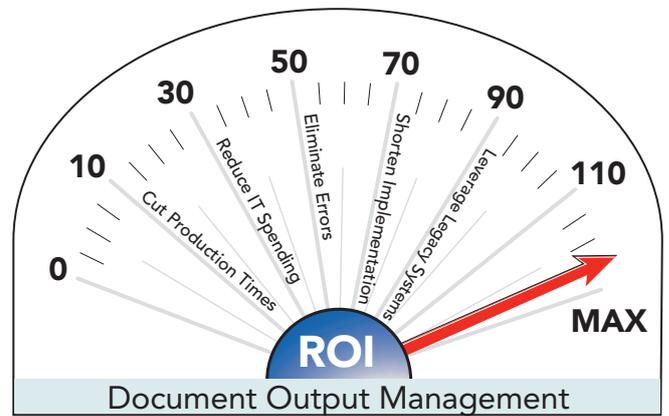
– Jan Doumen, IT Director, Allianz Belgium n.v.

Free Up Your Document Output Process

To facilitate the introduction of ChannelStream at your site, you can license ChannelStream for what you're currently spending on your existing document output management system. This way, you can take advantage of a comprehensive tool that provides you with impressive flexibility and autonomy – without spending any more!

Enjoy full freedom by installing and using as many instances of ChannelStream as you need to match your organisational structure, adjust to your architectural and/or business requirements and, most importantly, ensure a perfect performance.

To discuss how you can free up your document stream, please e-mail ChannelStream@cincom.com or call one of our offices.

ROI

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Cut Production Times · Reduce IT Spending · Eliminate Errors · Shorten Implementation · Leverage Legacy Systems

Document Output Management

About Cincom Systems

Cincom provides innovative software solutions and services for those areas of business that are most critical to business simplification, amongst others: document output management.

For 45 years, Cincom's focus on delivering high-value, low-cost, low-risk solutions has provided thousands of clients worldwide with significant and rapid returns on their investments, consistently and safely.

Renowned companies around the globe have relied on Cincom, such as Allianz, Citibank, Boeing, Federal Express, Ericsson, Siemens, Rockwell Automation and Trane, just to name a few.

For more information, please e-mail us at
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